

United States Senate

WASHINGTON, DC 20510

February 4, 2014

Mr. David S. Ferriero
Archivist of the United States
National Archives and Records Administration
700 Pennsylvania Avenue, NW
Washington, D.C. 20408

Dear Mr. Ferriero,

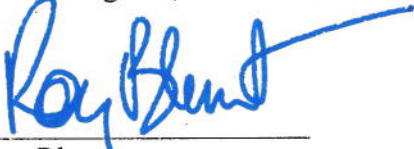
We are greatly disappointed to learn that in 2012 two employees at the National Personnel Records Center in St. Louis, MO admitted to dumping, destroying or misfiling at least 1,800 documents held by veterans. We are further shocked to learn that one potential cause for the incident may be connected to an employee compensation policy which rewards employees with bonuses based not on accuracy and positive outcomes, but rather upon the number of completed personnel packets. In all, we understand over 300 names and Social Security numbers may have been compromised during the 2012 incident.

To this end, we are concerned that the surviving family members of the affected veterans may not be aware of this potentially harmful breach of their personal information. How many surviving family members have been impacted by the release of the names and Social Security numbers, and have they been advised of the breach? Have their benefits been impacted by this incident in any way?

Additionally, we are very interested in knowing what the National Personnel Records Center is doing to prevent this from ever happening again. What policy changes have been recommended or implemented as a result of this breach of personal information?

Thank you for your cooperation with this request for information. Clearly, these disturbing charges do not reflect the incredible sacrifices our veterans and their families have made to keep our nation safe and secure. I look forward to hearing from you.

Sincere regards,



Roy Blunt
United States Senator



Claire McCaskill
United States Senator